

# **Warranty Policy**

Tires					
Warranty Type	Coverage	Duration	Applicable Brands		
Technical Warranty	100% Coverage for Replacement	Until Tread Wear Indicators are Reached	All Brands		
Road Hazard	50% Coverage for Replacement	Maximum 1 Year up to: 2 Tires if 1 Set is Sold 1 Tire if 2 Tires are Sold	Platin, Vredestein, Apollo, Atlas, LingLong, Delium, Rovelo		
Satisfaction Warranty	100% Coverage for Replacement	1 Year	Platin, Vredestein, Apollo, Atlas, LingLong, Delium, Rovelo		
Conditions	1- Road Hazard and Satisfaction Warranties are exclusively applicable to the listed brands 2- All tires of all Manufacturing Dates are covered by these Warranties 3- All is subject to review by R1 Inspection Officer				

#### **Technical Warranty**

Our Technical Warranty (Defined as Manufacturing Defect) offers comprehensive coverage for all our tire brands. We provide 100% coverage for replacement, and this warranty remains in effect until the tread wear indicators are reached. This means our customers can have peace of mind knowing that they are covered until the very end of their tire's life cycle, regardless of the brand they choose.

#### Satisfaction Warranty

In the realm of our Satisfaction Warranty, our commitment to customer contentment is paramount. In the event that a customer expresses any concerns, our team will diligently assess the reported issues. Following a meticulous inspection process, which may include a comprehensive test drive, our team will apply the necessary measures to state any valid concerns and provide a 100% coverage within the stipulated one-year timeframe. This warranty is applicable to the selected brands, including Platin, Vredestein, Apollo, Atlas, LingLong, Delium and Rovelo.

#### **Terms & Conditions Apply**

#### **Road Hazard**

This is especially important for those unexpected situations on the road. We offer 50% coverage for replacement and this protection extends for a maximum of 1 year, with a maximum number of tires covered: 2 Tires if 1 Set is Sold, and 1 Tire if 2 Tires are Sold. It's crucial to note that this coverage is applicable to specific brands, including: Platin, Vredestein, Apollo, Atlas, LingLong, Delium and Rovelo, and after doing the appropriate inspection of the tires.



# Brake System

Item	Technical Warranty	Duration	Conditions
Brake Pads:	100% Coverage for Replacement	1 Month	- Brake discs are inspected and are in good conditions - Brake discs are lathed and needs new brake pads
Brake Discs:	100% Coverage for Replacement	1 Week	- New brake pads are installed upon installation of new brake discs

This warranty does not cover faullty installations made by third party

### Brake Pads

The technical warranty for brake pads ensures a comprehensive 100% coverage for replacement, extending over a one-month duration. The specified conditions necessitate a meticulous inspection of brake discs, confirming their optimal condition. Alternatively, an additional requirement of lathing of discs, followed by the installation of new brake pad.

#### **Terms & Conditions Apply**

## **Brake Discs**

Brake discs themselves are subject to a 100% technical warranty, valid for replacement or refund within a one-week duration. The condition for brake discs entails the mandatory installation of new brake pads at the time of disc replacement.